



Grievance Procedures (Parent Conflict Policy)

- Step 1: Request Teacher conference to clarify issue
- Step 2: Contact Principal if unresolved with the teacher
- Step 3: **Contact Board Designated Parent Representative
- Step 4: Contact the President of the Governing Board
- Step 5: Present issue at the next monthly Board Meeting if unresolved
- Step 6: Seek mediation with the Sponsor

**The Odyssey Charter School, Inc. Board of Directors designated Representatives to Facilitate Parental Involvement, provide access to information, assist parents and others with questions and concerns, and resolve disputes according to charter requirements. Contact information for each School's Representative is as follows:

Odyssey Charter School

Amber Miller - 321-442-2742 or millera@odysseycharterschool.com

Odyssey Preparatory Academy

Laurie Young - 321-446-3594 or youngl@odysseycharterschool.com